

2176

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PTO/SB/21 (08-00)

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Application Number	09/001,643
Filing Date	December 31, 1997
First Named Inventor	Albert, Russ L.
Group Art Unit	2176
Examiner Name	Cong Lac T. Huynh
Attorney Docket Number	020366-043100US

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## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm and Individual name	Townsend and Townsend and Crew LLP
	Irvin E. Branch Reg. No. 42,358
Signature	
Date	February 21, 2002

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By: M. G. Rude-Trujillo  
Michelle G. Rude-Trujillo

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

filed  
3-20-02

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE  
REPORT WRITER AND CUSTOMER  
DATA MANAGEMENT SYSTEM

Art Unit: 2176

AMENDMENT

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Sir:

This is a response to the Office Action mailed November 21, 2001.

Reconsideration of this application is respectfully requested.

REMARKS

Claims 1-12 are pending in the application. Claims 1-4 and 6-11 remain rejected under 35 U.S.C. 103(a) as being unpatentable over Anand et al. (US Pat. No. 5,710,900, 1/20/98) in view of Peters et al. (US Pat. No. 5,884,284, 3/16/99).